# AWARD PA Director's Excellence Award for Internal Information RANK/NAME OF NOMINEE (First, Middle Initial, Last) Aeronautical Systems Center Public Affairs DAFSC/DUTY TITLE NOMINEE'S TELEPHONE (DSN & Commercial) (937) 255-7000 DSN 785-7000

UNIT/OFFICE SYMBOL/STREET ADDRESS/BASE/STATE/ZIP CODE

ASC/PAI, 1865 Fourth Street, Room 240, Wright-Patterson AFB, Ohio 45433

RANK/NAME OF UNIT COMMANDER (First, Middle Initial, Last)/COMMANDER'S TELEPHONE (DSN & Commercial)

Lieutenant General Richard V. Reynolds, DSN: 785-5714, COMM: 937/255-5714, Email: richard.reynolds@wpafb.af.mil

SPECIFIC ACCOMPLISHMENTS (Use single-spaced, bullet format)

### **Overall Effectiveness of Program:**

- No one comes close! Aggressively used proven, innovative public affairs tools--newspaper, cable TV, Internet, commander's calls--to communicate with largest, most diverse Air Force (AF) audience
- -- Supported internal audience of 23,000+ engineers, program managers, base support, contractors
- -- Kept all employees, their families informed of base, AF events, enhancing their morale, readiness
- Consistently published top quality, award-winning base newspaper with circulation of 35,000 readers -- Hands down the best AF newspaper--every issue filled with local news, features, people recognition
- Francis down the best Ar newspaper--every issue fined with local news, reatures, people recognition Expertly used digital technology to deliver instant information to Wright-Patt population via cable TV
- -- Informative slides, educational videos shown 24/7 on base Commander's Access Channel (CAC)
- -- Broadcast live on TV! AF Marathon, 11 Sept memorial, Interpretive Center dedication ceremonies
- Innovatively used Internet and Intranet Web sites for commanders, base employees, public community
- -- Great use of information technology provided Team Wright-Patt with one-stop access to information

# **Research and Planning:**

- Big plans ahead in 2003! Extensive planning for internal coverage of landmark Centennial of Flight
- -- Produced communication plan for year-long 2003 celebration events occurring at Wright-Patterson Worked extensively with publisher--split paper into three sections, increased color capability by 33%
- -- Skywrighter newspaper now has three full-color front pages with individual, full-color mastheads
- Further developed already-existing excellent relationship between division staff, contractors, publisher
- -- Implemented new five-column format to accommodate publisher's advertisement layout preferences -- Initiated quarterly, half-day open forum with publisher, newspaper staff to discuss improvements
- Senior leader's extensive use of Skywrighter created communication channels as CC's weekly Hot Topics, senior officer/director editorials/Coach's Corner delivered top level info to the workforce
- Researched, found unique piece of artwork for special edition 2003 commemorative base guide cover
- -- Secured permission from artist to use "Wings Through Time" oil painting from AF art collection
- Researched, planned ahead for upcoming command-wide development, management of Web portal -- Attended key planning meetings and sent two PAs to week-long class prior to ASC portal migration

# **Program Execution and Evaluation:**

- Creative thinking, execution turned CAC from ASC commander's "problem child" into one of his favorite communication, force protection tools--"It has exceeded my expectations"-- ASC/CC
- Newspaper series on Air Force Assistance Fund and Combined Federal Campaign kept programs in minds of base employees all year long, highlighted their return on investment to Wright-Patterson
- -- Peaked Airman Magazine's interest--future visit planned to cover one of AFAF stories in magazine
- Kept community informed about developments in acquisition community and systems management
- -- Expert writers dug through "acquisition speak," found stories, translated into everyday language Defused emotional issues by educating audience on new programs, crucial AF, local developments
- -- Explained justifications for housing privatization, new deployment requirements, force reductions
- Totally revamped PA Web sites--both public and private--modernized, made even more user friendly
- -- Posted more than 50 local, senior military, civilian leader biographies to both sites--useful indeed!

## **Innovativeness of the Program:**

- Developed weekly key messages on hot topics at Wright-Patterson for CCs' use during interviews
- -- Created database of active messages, updated weekly and posted to Web, put in hands of leaders
- -- Proven success! "I don't go anywhere without taking a copy of the messages"-- 88 ABW/CC
- Fresh thinking exponentially increased effectiveness of ASC/PA Web sites--invaluable tool for CCs
- -- CCs now have access to daily-updated media clips, PA activity memo and weekly key messages
- Driving force behind getting hazardous winter weather advisories posted instantly on base home page
- Teamwork through innovation! Created "CAC for Dummies" step-by-step instructional guide--now any on-call PA can use system--kudos from chief PAO who had to use it unexpectedly under the gun!

NOMINATION FOR AWARD (Continued)
RANK/NAME OF NOMINEE (First, Middle Initial, Last) Aeronautical Systems Center Public Affairs
SPECIFIC ACCOMPLISHMENTS (Use single-spaced, bullet format) (Continued)
SIGNIFICANT CONTRIBUTORS:
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